



Overview

Country: France
Industry: Medical

Customer Profile:
A private psychiatric clinic serving 125 patients

Issue:
Need to digitally sign electronic medical documents on a regular basis

Solution:
The clinic choose secure2sign to provide electronic signature services

Benefits:

- Easy of use
- Identification
- Document content change tracking

Case Study: Private Clinic Use of secure2sign

The environment

A private psychiatric clinic with 103 staff, servicing 125 patients.

The transmission of medical documents is a crucial area of sensitivity, requiring careful management and control.

The clinic needed to ensure that medical information, in the form of electronic documents, was able to be shown to retain integrity and that the individuals involved in creating this information could add their electronic signature to the document with the knowledge that any further changes to the document, after signing, would be easily identifiable. The solution they required to perform these actions needed to be able to offer:

- ✓ Ease of use
- ✓ Tracking of document changes
- ✓ A means of adding a visible signature within the document
- ✓ A way of creating a copy of the original document

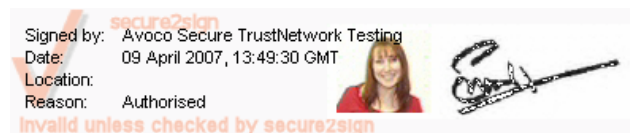
The market was researched for a product that would offer all of these benefits and it was decided after extensive evaluation to implement Avoco Secure's secure2sign digital signature solution, to provide simple and cost effective digital signatures on medical documents.

Dr. Gilles Becamel said that he chose secure2sign because it was simple to use and cost effective. He added, "products of this nature will increase the number of digital signing users, and progressively reduce paper wasting all over the world. It would be good for nature and the environment and more secure for the safety and integrity of documents".

Adoption of the solution

Dr Becamel, looked extensively, at the digital signature software marketplace for a product that would be robust enough to be used on a daily basis to add digital signatures to medical documents. His research identified secure2sign as being the best product to suit these requirements.

As well as being a simple product to install and use, the visible signature feature of secure2sign attracted Dr Becamel, as the signed documents need to be communicated to patients and others, outside of the clinic. A visible signature is an ideal way of showing the document has been signed and to give a reason for the addition of this electronic signature. Users outside of the clinic receiving the signed documents will not require secure2sign installed to see the visible signature box on the document.



An example of the type of visible signature applied by secure2sign

In addition, Dr Becamel wished to create an original of the document before signing, so that any changes to that original can be easily spotted: secure2sign provides an option to generate a copy of the original for the record.

secure2sign also provides a 'track changes' feature so that any modifications to the document can be seen in the 'view signatures' section of the secure2sign plug-in, another method of ensuring that the document you signed has not changed.

The option of making a document 'No Edit' is also utilised by the clinic to add extra security onto the content of the medical records.

Dr. Gilles Becamel commented that "secure2sign can be installed and used very quickly and is a cost effective solution for adding digital signatures to medical records".

Secure Digital Signing to Offer Confidence in Document Content

Dr Becamel can be confident that secure2sign will provide him with the necessary means to ensure the integrity of even the most sensitive of medical documents.

Coupled with the use of high assurance X509 digital certificates, the identity of the person signing the document can be assured and offers proof that the document has not been altered since the time it was signed.

secure2sign is fully integrated into Microsoft Word and supports the use of X509 certificates including OCSP certificates and certificates based on smart cards or eTokens/Keys.

Avoco Secure

Avoco Secure is a software development and distribution company. Our principal areas of focus are security applications providing document security, information rights management and digital rights management and control. Our products are easy to use because they are transparent, they are flexible so that they can grow and change with your organisation and they are extremely cost effective

 info@avocosecure.com

US: +1 415 839 9433

International: +44 207 851 6070

 www.avocosecure.com

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